# ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA.

### GENERAL FEEDBACK ANALYSIS REPORT 2017-18

On the path of knowledge love & service

**Feedback** 

**Analysis** 

**Action Taken** 

INTERNAL QUALITY ASSURENCE CELL
ST. XAVIER'S COLLEGE FOR WOMEN. ALUVA

ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA.

#### **General Feedback System**

IQAC has created an in-house system for collecting feedback at St. Xavier's College for Women, Aluva to ensure quality sustenance. Students provide feedback on their teachers, departments, and the college on an annual basis. Maximum participation was ensured through the guidance of the class in charge. Approximately 67% of students from first- and second-year graduates participated in the feedback process. Scores of the 10 criteria feedback report ranged between 3.0 to 5.0. Proper follow-up measures are taken by the Principal based on the analysis report to enhance the potential of the faculty and the departments. Feedback from the students about the college are collected, anlysed and submitted to the Principal and management for further action. The teachers and department heads were advised to strengthen the areas of concern highlighted in the student feedback report.

The features of the feedback include:

- Anonymity to encourage candid feedback without fear of reprisal from anyone.
- Digital to ensure high participation
- Comprehensive Feedback is gathered at the department and college levels.
- Third-party Analysis objective analysis performed by the computer lab.



#### STUDENT FEEDBACK ABOUT DEPARTMENT-COMMERCE

1131	AU LINEAUNA	BCOM TAX			BCOM CA			BCOM TT			BCOM TAX SF		
	CRITERIA	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC
	Conduct of Exams	3.94	4.36	4.33	4.31	4.12	4.36	4	3.94	4.12	4.48	4.48	4.51
	Association Activities	2.77	2.83	2.13	2.62	2.95	2.95	2.57	3.21	3.1	3.14	4.16	3.92
901	Mentoring	3.05	3	3.24	3.75	3.37	3.9	3.47	3.68	3.89	3.4	4.3	4.1
	Approachability of the Student	2.73	2.93	3.36	3.96	3.72	3.81	3.57	4.11	4.23	4.17	4.6	4.1
	Lab Facilities	3.71	3.06	4.16	3.7	3.07	4.25	4	3.73	3.21	3.73	4.23	3.63
	Non-Teaching Staff (Lab)	4.57	4.58	4.27	4.23	4.02	3.77	3.71	4.05	3.82	4.05	4.22	3.65

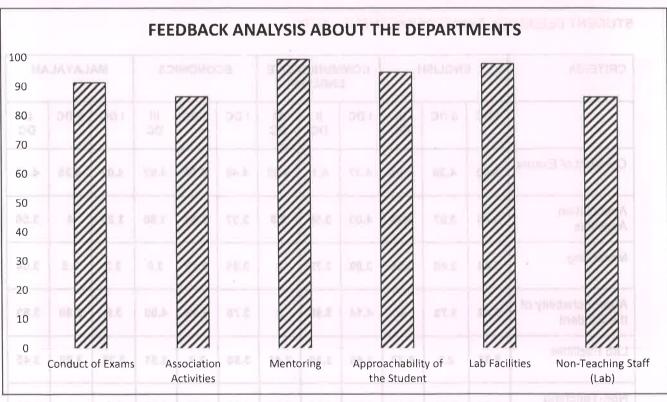
## STUDENT FEEDBACK ABOUT DEPARTMENT - ARTS

CRITERIA	ENGLISH			COMMUNICATIVE ENGLISH			ECONOMICS			MALAYALAM		
	IDC	II DC	III	IDC	II DC	III	IDC	II DC	III	IDC	II DC	III
Conduct of Exams	4.02	4.39	4.35	4.37	4.1	4.23	4.48	4.14	4.62	4.09	4.38	4.13
Association Activities	3.86	3.97	3.29	4.03	3.56	2.9	3.37	3.44	3.86	3.25	4	3.56
Mentoring -	3.44	3.46	3.58	3.89	3.72	3	3.65	3.15	3.8	3.3	3.5	3.64
Approachability of the Student	3.42	3.73	4	4.14	3.59	3	3.75	3.32	4.09	3.6	3.89	3.83
Lab Facilities	3.31	2.5	3.33	3.85	3.56	2.41	3.86	3.5	3.51	3.23	3.89	3.45
Non-Teaching Staff (Lab)	3.78	2.61	3.15	4.25	4.05	2.96	4.13	3.55	3.87	3.5	4	3.81



#### STUDENT FEEDBACK ABOUT DEPARTMENT - SCIENCE

	LT NB	PHYSIC	s	C	HEMIST	RY	80	BOTAN	Υ	ZOOL	OGY MO	DELI	ZOOLOGY MODEL II		MA	THEMATICS		
CRITERIA	IDC	II DC	III DC	IDC	II DC	III DC	IDC	11 DC	iii DC	IDC	II DC	III DC	I DC	II DC	III DC	IDC	II DC	III DC
Conduct of Exams	4.13	3.76	4.37	4.38	3.69	4.15	4.2	3.94	3.87	4.05	4 05	3.79	4.13	4.33	4.13	4.31	4,33	4.13
Association Activities	3.56	3.16	2.73	2.84	2.65	3.53	2.89	2.77	2,77	3 4	3 4	2 29	3.19	3,25	3.19	3.36	3,25	3,19
Mentoring	3.64	3.6	3.03	4.07	3.04	3.88	3.75	3.05	3 65	3,9	3.9	4	3.9	4.05	3.9	4.38	4.05	3.9
Approachab ility of the Student	3.83	3.7	2.92	3.84	3.5	3.8	3.96	2.73	4.04	4.05	4 05	3.7	3.3	3.95	3.3	4.4	3.95	3.3
Lab Facilities	3.45	3.6	3.57	4.61	4	4.24	4.28	3.71	4.37	4.21	4.21	4.37	4 33	4,42	4.33	4.59	4 42	4,33
Non- Teaching Staff (Lab)	3.81	4.34	4.66	4.84	4.21	4.42	4.55	4.57	4.39	3.7	3,7	3.79	4.28	4.3	4.28	4.59	4.3	4.28







#### STUDENT FEEDBACK ABOUT THE INSTITUTION- SCIENCE

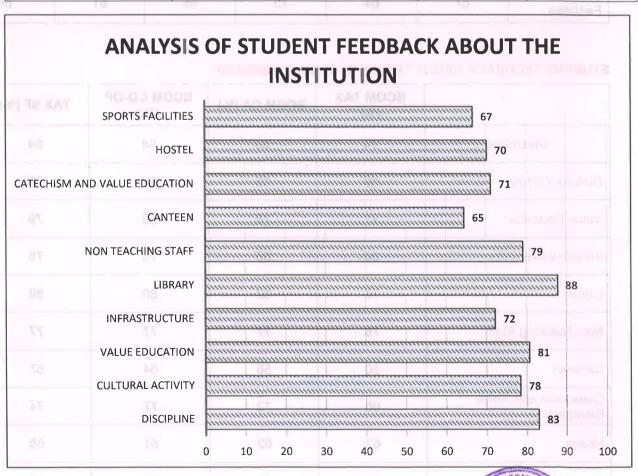
JAYAJEM S	Physics (%)	Chemistry (%)	Botany (%)	Zoology Model I (%)	Zoology Model II (%)	Mathematics (%)
Discipline	84	78	83	81	88	84
Cultural Activity	80	73	78	74	78	82
Value Education	83	75	81	80	89	82
Infrastructure	77	71	77	64	73	77
Library	92	86	92	89	88	92
Non Teaching Staff	87	72 07	84	78	82	84
Canteen	71	62	70	60	65	70
Catechism and Value Education	80	72	77	72	80	79
Hostel	80	73	78	71	81	78
Sports Facilities	67	64	73	65	61	66

#### STUDENT FEEDBACK ABOUT THE INSTITUTION-COMMERCE

TI encourage	BCOM TAX (%)	BCOM CA (%)	BCOM CO-OP (%)	TAX SF (%)
Discipline	74	83	84	84
Cultural Activity	69	83	81	79
Value Education	71	78	83	79
Infrastructure	58	63	75	78
Library	77	82	89	89
Non-Teaching Staff	75	77	77	77
Canteen	50	58	64	67
Catechism and Value Education	66	72	77 3m eroxan	74
Hostel	62	62	61	68
Sports Facilities	60	60	53	73

#### STUDENT FEEDBACK ABOUT THE INSTITUTION- ARTS

2 Test inpute 5	ENGLISH (%)	COMMUNICATIVE ENGLISH (%)	ECONOMICS (%)	MALAYALAM (%)
Discipline	87	84	88	80
Cultural Activity	87	80	79	74
Value Education	83	83	84	78
Infrastructure	48 73	79	79	68
Library	90	88	90	85
Non Teaching Staff	78	80	81	77
Canteen	66	76	64	61
Catechism and Value Education	81	77	76	76
Hostel	58	76	70	68
Sports Facilities	60	73	87	73



#### **ACTION TAKEN BASED ON FEEDBACK ANALYSIS 2017-18**

Feedback from the students about the college and departments were collected, analysed and submitted to the Principal.

- New reprographic centres were made available for the students
- Health club facilities were made available for extra hours.
- More financial support was allocated for youth festivals training for students.
- High speed Wi-Fi was made available in college and hostel premises.
- Hostel mess and amenities were improved by the management.
- Canteen menu was upgraded.
- Go green campaign and plastic free campus campaign was institutionalised.
- Entrepreneurship week and academic week enhanced capacity building in students.

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