

ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA



GENERAL FEEDBACK

ANALYSIS REPORT 2018-19

INTERNAL QUALITY ASSURANCE CELL,

ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA



General Feedback System

IQAC has created an in-house system for collecting feedback at St. Xavier's College for Women, Aluva to ensure quality sustenance. Students provide feedback on their teachers, departments, and the college on an annual basis. Maximum participation was ensured through the guidance of the class in charge. Approximately 70% of first- and second-year graduate students participated in the feedback process. Scores of the 10 criteria feedback report ranged between 3.0 to 5.0. Proper follow-up measures are taken by the Principal based on the analysis report to enhance the potential of the faculty and the departments. Feedback from the students about the college are collected, analysed and submitted to the Principal and management for further action. The teachers and department heads were advised to strengthen the areas of concern highlighted in the student feedback report.

The features of the feedback include:

- **Anonymity** – to encourage candid feedback without fear of reprisal from anyone.
- **Digital** – to ensure high participation
- **Comprehensive** – Feedback is gathered at the department and college levels.
- **Third-party Analysis** – objective analysis performed by the computer lab.



STUDENT FEEDBACK ABOUT DEPARTMENT-COMMERCE

CRITERIA	BCOM TAX			BCOM CA			BCOM TT			BCOM TAX SF		
	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC
Conduct of Exams	4.51	4.02	4.39	4.35	4.37	4.10	4.23	4.48	4.14	4.62	4.09	4
Association Activities	3.92	3.86	3.97	3.29	4.03	3.56	2.9	3.37	3.44	3.86	3.25	3.58
Mentoring	4.10	3.44	3.46	3.58	3.89	3.72	3	3.65	3.15	3.8	3.3	3.36
Approachability of the Student	4.10	3.42	3.73	4	4.14	3.59	3	3.75	3.32	4.09	3.6	3.28
Lab Facilities	3.63	3.31	2.5	3.33	3.85	3.56	2.41	3.86	3.5	3.51	3.23	3.25
Non-Teaching Staff (Lab)	3.65	3.78	2.61	3.15	4.25	4.05	2.96	4.13	3.55	3.87	3.5	3.5

STUDENT FEEDBACK ABOUT DEPARTMENT - ARTS

CRITERIA	ENGLISH			COMMUNICATIVE ENGLISH			ECONOMICS			MALAYALAM		
	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC
Conduct of Exams	4.47	4.17	2.97	4.54	4.19	3.70	4.14	4.39	4.47	4.53	4.38	4.13
Association Activities	4.05	4.18	3.16	3.79	4.09	3.79	2.67	3.36	4.18	3.85	4	3.56
Mentoring	3.68	4.29	3.44	4.04	3.38	3.41	3.60	3.48	4.06	3.80	3.5	3.64
Approachability of the Student	4	4.07	3.12	3.82	3.66	3.20	3.47	4.07	4.20	4.19	3.89	3.83
Lab Facilities	3.87	3.96	3.11	2.81	3.47	3.45	3.5	3.34	3.52	3.81	3.89	3.45
Non-Teaching Staff (Lab)	4.16	4.08	3.09	2.90	3.42	3.08	3.38	3.7	3.56	3.78	4	3.81



STUDENT FEEDBACK ABOUT DEPARTMENT - SCIENCE

	PHYSICS			CHEMISTRY			BOTANY			ZOOLOGY MODEL I			ZOOLOGY MODEL II			MATHEMATICS		
CRITERIA	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC	I DC	II DC	III DC
Conduct of Exams	3.94	3.76	4.37	4.38	3.69	4.15	4.2	3.94	4.36	4.33	4.31	4.12	4.36	4	3.94	4.12	4.48	4.48
Association Activities	2.77	3.16	2.73	2.84	2.65	3.53	2.89	2.77	2.83	2.13	2.62	2.95	2.95	2.57	3.21	3.10	3.14	4.16
Mentoring	3.05	3.6	3.03	4.07	3.04	3.88	3.75	3.05	3	3.24	3.75	3.37	3.90	3.47	3.68	3.89	3.4	4.30
Approachability of the Student	2.73	3.70	2.92	3.84	3.5	3.80	3.96	2.73	2.93	3.36	3.96	3.72	3.81	3.57	4.11	4.23	4.17	4.60
Lab Facilities	3.71	3.6	3.57	4.61	4	4.24	4.28	3.71	3.06	4.16	3.70	3.07	4.25	4	3.73	3.21	3.73	4.23
Non-Teaching Staff (Lab)	4.57	4.34	4.66	4.84	4.21	4.42	4.55	4.57	4.58	4.27	4.23	4.02	3.77	3.71	4.05	3.82	4.05	4.22

ANALYSIS OF FEEDBACK ABOUT THE DEPARTMENT

Conduct of Exams	90
Association Activities	84
Mentoring	98
Approachability of the Student	93
Lab Facilities	97
Non-Teaching Staff (Lab)	86



STUDENT FEEDBACK ABOUT THE INSTITUTION- SCIENCE

	Physics (%)	Chemistry (%)	Botany (%)	Zoology Model I (%)	Zoology Model II (%)	Mathematics (%)
Discipline	86	79	80	80	78	84
Cultural Activity	71	57	64	53	58	66
Value Education	83	72	81	73	76	77
Infrastructure	73	68	71	66	66	66
Library	90	83	91	85	87	86
Non-Teaching Staff	83	80	80	74	74	77
Canteen	54	61	57	51	48	50
Catechism and Value Education	78	71	74	71	70	69
Hostel	66	54	43	62	32	66
Sports Facilities	53	67	40	73	100	60

STUDENT FEEDBACK ABOUT THE INSTITUTION-COMMERCE

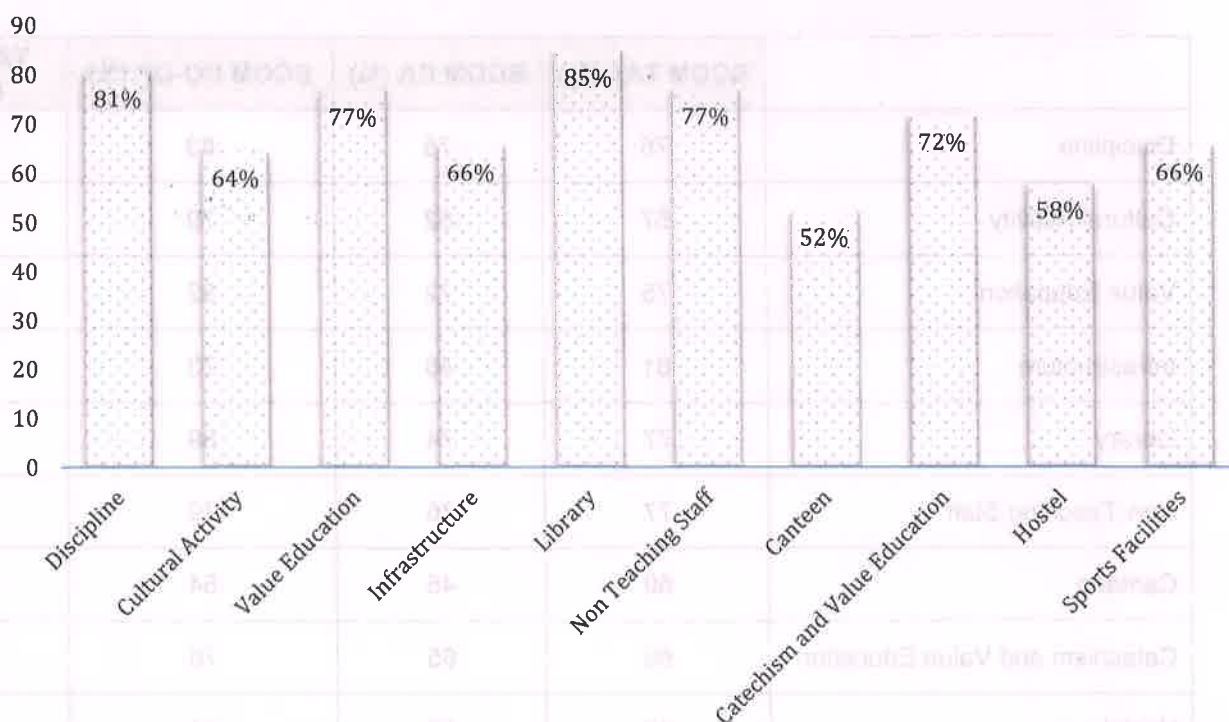
	BCOM TAX (%)	BCOM CA (%)	BCOM CO-OP (%)	TAX SF (%)
Discipline	76	75	83	88
Cultural Activity	57	62	72	77
Value Education	75	72	82	85
Infrastructure	61	46	73	80
Library	77	74	89	90
Non-Teaching Staff	77	76	79	76
Canteen	50	45	54	55
Catechism and Value Education	69	65	76	79
Hostel	38	60	64	77
Sports Facilities	53	67	93	53



STUDENT FEEDBACK ABOUT THE INSTITUTION- ARTS

	ENGLISH (%)	COMMUNICATIVE ENGLISH (%)	ECONOMICS (%)	MALAYALAM (%)
Discipline	86	76	77	82
Cultural Activity	73	63	61	68
Value Education	82	74	70	74
Infrastructure	69	59	57	62
Library	90	82	80	85
Non-Teaching Staff	80	75	70	77
Canteen	52	56	43	57
Catechism and Value Education	77	71	65	69
Hostel	61	71	57	59
Sports Facilities	80	67	33	80

ANALYSIS OF STUDENT FEEDBACK ABOUT THE INSTITUTION



Action Taken Based on Feedback Analysis 2018-19

Feedback from the students about the college and departments were collected, analysed and submitted to the Principal.

- New academic block and washroom facilities were added to infrastructure
- Sports amenities like indoor stadium and bicycles were made available.
- Cultural amenities for youth festivals were given importance.
- Online repository of journals were made available through infolibnet facility
- Hostel mess and amenities were improved by the management.
- Canteen contractors were changed by the management for better facilities.
- Green campus initiatives were boosted through clubs and cells.



Sethalini
Principal

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