

ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA



GENERAL FEEDBACK ANALYSIS REPORT 2019-20



INTERNAL QUALITY ASSURANCE CELL
ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA



General Feedback System

IQAC has created an in-house system for collecting feedback at St. Xavier's College for Women, Aluva to ensure quality sustenance. Students provide feedback on their teachers, departments, and the college on an annual basis. Maximum participation was ensured through the guidance of the class in charge. Approximately 74 % of students from first- and second-year graduates participated in the feedback process. Scores of the 10 criteria feedback report ranged between 3.0 to 5.0. Proper follow-up measures are taken by the Principal based on the analysis report to enhance the potential of the faculty and the departments.

The features of the feedback include:

- **Anonymity** – to encourage candid feedback without fear of reprisal from anyone.
- **Digital** – to ensure high participation
- **Comprehensive** – Feedback is gathered at the department and college levels.
- **Third-party Analysis** – objective analysis performed by the computer lab.



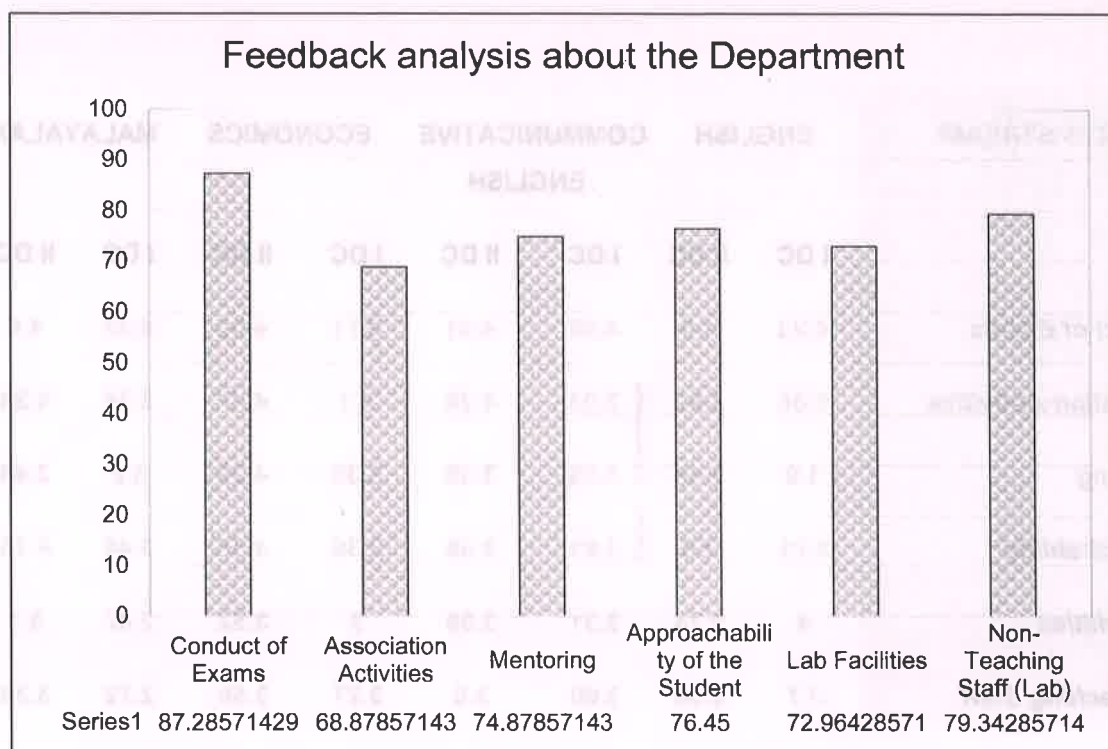
FEEDBACK ABOUT THE DEPARTMENT

COMMERCE STREAM	BCOM TAX		BCOM CA		BCOM CO-OP		TAX SF	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
Conduct of Exams	4.38	4.4	4.51	4.68	4.69	4.1	4.6	4.54
Association Activities	4.1	3.97	3.62	3.52	2.69	3.78	2.5	3.26
Mentoring	3.76	3.41	4.34	3.57	3.61	3.57	3.92	3.91
Approachability	4.2	3.97	3.75	3.47	3.46	4.05	3.42	4.13
Lab Facilities	3.66	3.8	4.58	3.68	2.5	3.73	3.65	3.47
Non-Teaching Staff	3.93	4	4.41	4	3.3	4.1	4.21	3.63

ARTS STREAM	ENGLISH		COMMUNICATIVE ENGLISH		ECONOMICS		MALAYALAM	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
Conduct of Exams	4.23	3.8	4.56	4.41	3.71	4.62	4.32	4.6
Association Activities	3.85	3.83	3.93	4.29	3.1	4.37	3.24	4.28
Mentoring	3.9	3.16	4.06	3.35	3.35	4.24	3.2	3.44
Approachability	3.71	2.9	3.81	3.88	3.39	4.34	3.44	4.16
Lab Facilities	4	2.74	3.31	3.55	3	3.52	2.47	3.1
Non-Teaching Staff	3.7	3.56	3.66	3.5	3.27	3.56	2.72	3.38



SCIENCE STREAM	Physics		Chemistry		Botany		Zoology Model I		Zoology Model II		Mathematics	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
	DC											
Conduct of Exams	4.42	4.31	4.38	4.5	4	4.33	4.45	4.36	4.33	3.88	4.47	4.62
Association Activities	2.9	3.47	3.52	3.57	2.4	2.85	2.33	3.52	3.13	2.11	3.82	4.48
Mentoring	4.2	3.73	4.23	4.42	3.04	3.2	3.83	3.73	4.6	2.61	4.08	4.37
Approachability	3.8	3.89	4.28	4.42	2.95	3.46	3.82	4.26	4.46	2.77	4.26	4.58
Lab	4.05	3.89	4.42	4.21	3.85	3.6	4.33	3.84	4.13	3.16	3.6	4.31
Non-teaching Staff	4.71	4.63	4.8	4.64	4.4	4.26	4	4	4.53	3.5	4.22	4.46



FEEDBACK ABOUT THE COLLEGE

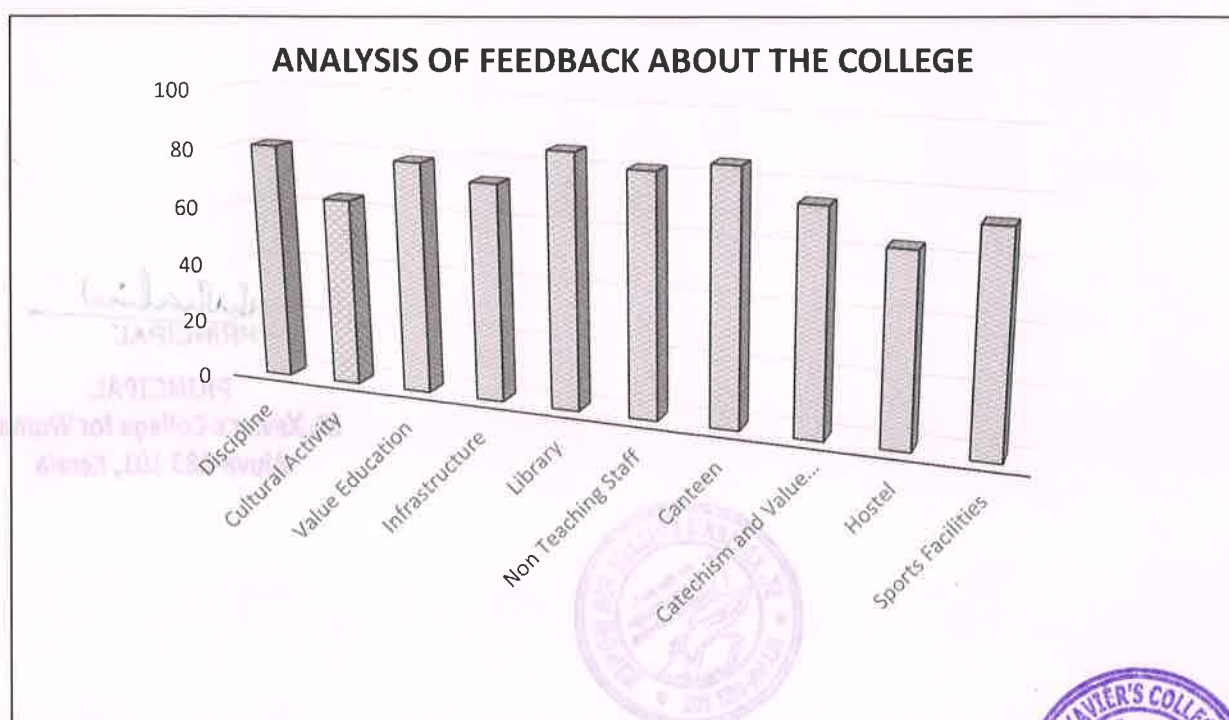
SCIENCE STREAM	Physics		Chemistry		Botany		Zoology Model I		Zoology Model II		Mathematics	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
Discipline	4.33	4.13	4.31	4.41	3.87	4.05	3.79	3.95	4.06	3.46	3.92	4
Cultural Activity	3.25	3.19	3.36	4.11	2.77	3.4	2.29	3.23	2.56	2.6	3.24	3.39
Value Education	4.05	3.9	4.38	4.64	3.65	3.9	4	3.76	4.06	3.33	4.2	3.91
Infrastructure	3.95	3.3	4.4	4.17	4.04	4.05	3.7	3.38	3.68	2.86	4.32	4.15
Library	4.42	4.33	4.59	4.76	4.37	4.21	4.37	3.85	4.56	4.06	4.28	4
Non-Teaching Staff	4.3	4.28	4.59	4.58	4.39	3.7	3.79	3.33	4.37	3.8	4.16	4.17
Canteen	4.28	4.04	4.86	4.47	4.17	3.95	4.58	3.88	4.56	4.53	4.4	4.52
Catechism and Value Education	3.85	3.71	4.04	4	3.2	3.65	4.25	3.5	3.56	3	3.76	3.67
Hostel	5	2.66	4.66	3.16	2	3.66	2.5	2.4	1.25	3	4	3
Sports Facilities	5	5	5	5	1	4	5	2	2	5	3	4



COMMERCE STREAM	BCOM TAX		BCOM CA		BCOM CO-OP		TAX SF	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
Discipline	4.25	4.23	3.88	3.81	3.93	4	4.35	4.28
Cultural Activity	3.66	3.44	3.42	3.14	2.37	3.78	3.23	3.46
Value Education	4.25	3.86	3.91	4.11	3.68	3.95	4.16	3.96
Infrastructure	4.38	3.57	3.88	3.74	2.81	3.56	3.7	3.74
Library	4.62	4.39	4.4	4.25	4.13	4.39	4.74	4.35
Non-Teaching Staff	4.36	4.1	4.05	4.03	3.93	4.21	4.51	4.35
Canteen	4.41	4.02	4.13	4.03	4.31	4.13	4.03	4.39
Catechism and Value Education	3.91	3.76	3.85	3.62	4.06	3.86	4.19	4.1
Hostel	2.33	3.25	3.46	3.1	3	3.8	3	2
Sports Facilities	3	4	3	3	3	4	5	2



ARTS STREAM	ENGLISH		COMMUNICATIVE ENGLISH		ECONOMICS		MALAYALAM	
	II DC	III DC	II DC	III DC	II DC	III DC	II DC	III DC
Discipline	4	4.05	3.64	4.12	4.18	4	4.33	4.13
Cultural Activity	2.41	3.5	2.84	3.61	3.46	3.87	3.25	3.19
Value Education	3.23	3.72	3.21	4.38	4.03	4.25	4.05	3.9
Infrastructure	2.47	3	3.28	4.09	3.96	4	3.95	3.3
Library	4	3.77	3.65	4.51	4.25	4.41	4.42	4.33
Non-Teaching Staff	4.05	3.72	3.59	4	3.48	4.04	4.3	4.28
Canteen	4.35	4.33	3.53	4.48	4.16	4.37	4.28	4.04
Catechism and Value Education	3.52	3.61	3.15	4.03	3.34	4.16	3.85	3.71
Hostel	2	2	3.75	3	5	4.5	5	2.66
Sports Facilities	2	3	3	5	3	3	5	5



Action Taken Based on Feedback Analysis 2019-20

Feedback from the students about the college are collected, analysed and submitted to the Principal and management for further action. The teachers and department heads were advised to strengthen the areas of concern highlighted in the student feedback report

- ISO certification enabled proper management of laboratories.
- Incubation centre of the college was made functional
- A new SPACE for IIC and IEDC was initialized.
- Software updating in library enabled more student friendly environment.
- Student projects and field visits improved academic performance.
- Canteen menu and facilities were also made interesting.
- Cleanliness and greenery on the campus were ensured through various student initiatives like student painted walls.

