

**ST. XAVIER'S COLLEGE FOR WOMEN,
ALUVA**



**GENERAL FEEDBACK
ANALYSIS REPORT 2020-21**

**INTERNAL QUALITY ASSURANCE CELL
ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA**

General Feedback System

IQAC has created an in-house system for collecting feedback at St. Xavier's College for Women, Aluva to ensure quality sustenance. Students provide feedback on their teachers, departments, and the college on an annual basis. Due to the pandemic situation, feedback was collected using google forms during the academic year 2020-2021. Maximum participation was ensured through the guidance of the class in charge. Approximately 66 % of students from first- and second-year graduates participated in the feedback process. The scoring was done on a 5-point scale and the feedback analysis was made to make appropriate improvements. The features of the feedback include:

- **Anonymity** – to encourage candid feedback without fear of reprisal from anyone.
- **Digital** – to ensure high participation
- **Comprehensive** – Feedback is gathered at the department and college levels.
- **Third-party Analysis** – objective analysis performed by the computer lab.

Proper follow-up measures are taken by the Principal based on the analysis report to enhance the potential of the faculty and the departments.



FEEDBACK ABOUT THE DEPARTMENT

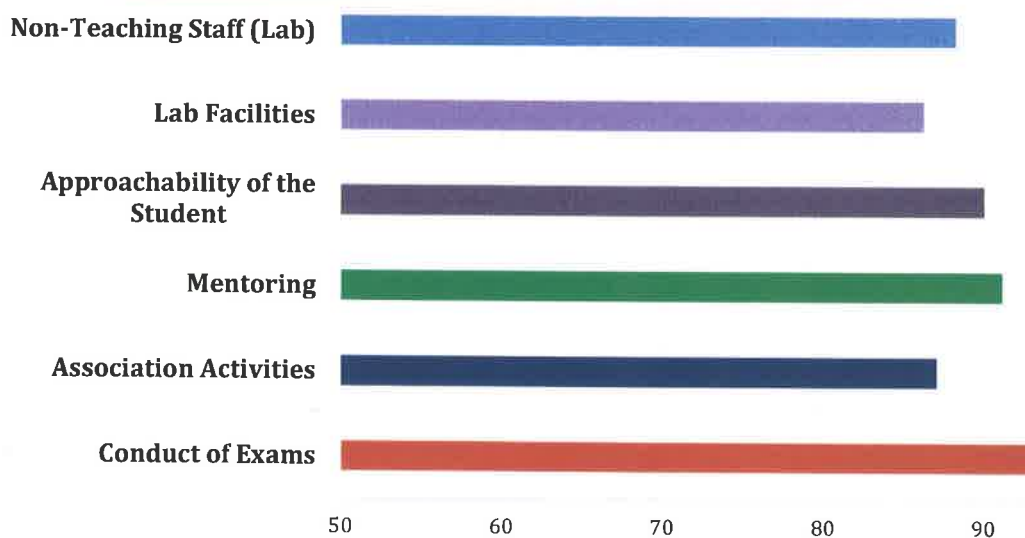
COMMERCE STREAM	BCOM TAX		BCOM CA		BCOM CO-OP		TAX SF	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
<i>Conduct of Exams</i>	4.96	4.77	4.59	4.03	4.28	4.24	4.8	4.59
<i>Association Activities</i>	4.94	4.36	4.38	2.95	3.82	3.48	4.6	3.18
<i>Mentoring</i>	4.92	4.53	4.42	3.68	4.1	4.18	4.72	3.9
<i>Approachability</i>	5	4.62	4.55	3.24	3.87	3.71	4.64	3.54
<i>Lab Facilities</i>	4.72	4.26	4.38	3.09	3.63	3.48	4.47	3.69
<i>Non-Teaching Staff</i>	4.94	4.35	4.4	3.25	3.7	4	4.6	4.28

ARTS STREAM	ENGLISH		COMMUNICATIVE ENGLISH		ECONOMICS		MALAYALAM	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
<i>Conduct of Exams</i>	4.72	4.72	4.85	4.4	4.85	4.92	4.5	4.93
<i>Association Activities</i>	4.69	4.29	4.85	4.47	4.57	4.36	4.41	4.7
<i>Mentoring</i>	4.78	4.31	4.75	4.07	4.72	4.59	4.57	4.75
<i>Approachability</i>	4.72	4.41	4.8	4.2	4.72	4.74	4.35	4.73
<i>Lab Facilities</i>	4.45	4.08	4.5	3.74	4.32	3.56	3.84	4.42
<i>Non-Teaching Staff</i>	4.33	4.07	4.65	4.2	4.43	3.72	4.2	4.53

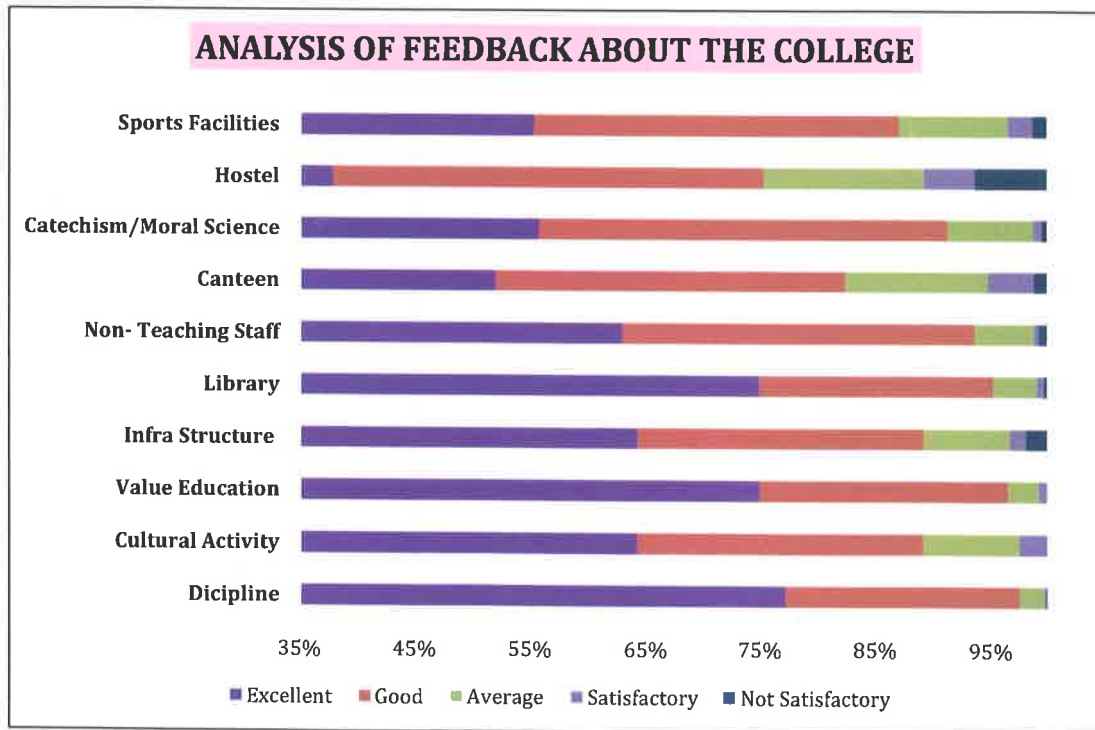


SCIENCE STREAM	Physics		Chemistry		Botany		Zoology Model I		Zoology Model II		Mathematics	
	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC	I DC	II DC
Conduct of Exams	4.6	4.67	5	4.7	4.67	4.67	4.5	4.72	4.87	4.62	4.67	5
Association Activities	4.24	4.48	5	4.65	4.64	3.91	4.37	4.16	4.7	4.16	4.72	4.94
Mentoring	4.7	4.62	5	4.75	4.62	4.67	4.74	4.52	4.87	4.54	4.72	5
Approachability	4.57	4.53	5	4.75	4.62	4.67	4.74	4.68	4.79	4.39	4.67	4.97
Lab	4.27	4.72	5	4.75	4.75	4.67	4.67	4.56	4.83	4.47	4.72	4.9
Non-Teaching Staff	4.6	4.48	5	4.8	4.78	4.55	4.7	4.44	4.57	4.62	4.62	4.97

ANALYSIS OF FEEDBACK ABOUT THE DEPARTMENT



FEEDBACK ABOUT THE COLLEGE							
	Excellent	Good	Average	Satisfactory	Not Satisfactory	College Score by 5	Score Percentage
<i>Discipline</i>	544	144	15	1	1	4.74	95
<i>Cultural Activity</i>	453	175	59	17	0	4.51	91
<i>Value Education</i>	527	152	19	5	0	4.71	95
<i>Infra Structure</i>	454	175	53	10	13	4.49	90
<i>Library</i>	525	143	27	4	2	4.69	94
<i>Non-Teaching Staff</i>	443	216	36	3	5	4.55	91
<i>Canteen</i>	364	213	87	28	8	4.28	86
<i>Catechism/Moral Science</i>	373	237	50	5	3	4.46	90
<i>Hostel</i>	127	126	47	15	21	3.96	80
<i>Sports Facilities</i>	181	104	31	7	4	4.38	88



Action Taken Based on Feedback Analysis 2020-21

- Lab facilities of science departments were updated with new instruments.
- Software update was made in computer labs as suggested by the students.
- Institutional email address were created in the college domain.
- New infrastructural facilities like open theatre were initiated.
- Specimen collections in the labs were also updated with new accessions.
- Timely maintenance of the hostel facilities were done.
- Green auditing of the campus ensured cleanliness and greenery in campus.
- Value education and counselling cell activities were boosted.
- Association activities in each department were ushered in the post-pandemic period.



Sathyalini
PRINCIPAL

PRINCIPAL
St. Xavier's College for Women
Aluva-683 101, Kerala