



# **ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA**

**Re-accredited by NAAC with A Grade, CGPA 3.33**

**ISO 9001:2015 Certified**

**AFFILIATED TO MAHATMA GANDHI UNIVERSITY, KOTTAYAM, KERALA**

## **REPORT OF ISO 9001:2015**

## **CONTENTS**

<b>INTRODUCTION</b>	<b>3</b>
<b>SCOPE &amp; QUALITY OBJECTIVES</b>	<b>4</b>
<b>QUALITY POLICY</b>	<b>5</b>
<b>CERTIFICATE</b>	<b>6</b>
<b>CONTINUATION LETTER</b>	<b>7</b>

## **INTRODUCTION**

ISO 9001 Certification is a globally recognized standard to stipulate requirements for Quality Management System in all businesses. It is a set of standards developed and published by the International Organization for Standardization (ISO), which defines, builds and maintains an effective quality assurance system for manufacturing and service industries. The Quality Management Principles of ISO 9001:2015 utilize the Plan, Do, Check, Act cycle as a guide toward improving performance.

In an educational context, ISO needs to demonstrate its ability to support the acquisition and development of competence through teaching, learning or research. The ISO certification for quality management systems presents the delegation to flexibility, constant development and provide high-grade quality education to the students.

Our college initiated the process of ISO certification in 2018. The internal audits were conducted on June 30,2020 and June 25,2021. The external audit for certification was conducted on July 8, 2020 and the First Surveillance Audit was conducted on August 11,2021. The Second Surveillance Audit is scheduled to be conducted on October 11, 2022.

## **ISO 9001:2015 STRUCTURE**

1. Scope
2. Normative Reference
3. Terms and Definitions
4. Context of the Organization
5. Leadership
6. Planning
7. Support
8. Operations
9. Performance Evaluation
- 10.Improvement

## **SCOPE**

- ❖ Provides education services for under graduation, post-graduation and doctoral programmes and support functions such as office, library and hostel management

## **QUALITY OBJECTIVES**

1. To provide a learner-centered academic environment targeting excellence through innovative teaching methods and research whether the classes are online or offline.
2. To provide and maintain quality infrastructure for promoting effective academic interactions.
3. To collaborate with the best academic online and offline centers in the country for effective updating in teaching and research in different knowledge domains.
4. To ensure the holistic development of students effectively nurturing their potential in curricular and co-curricular activities.
5. To create social-ecological sensitivity for making them responsible citizens of a developing nation.

## **QUALITY POLICY**

St. Xavier's College for Women is committed to empower the women through science, commerce and arts for the spiritual, social and cultural development of the society through the following initiatives

- Strengthening moral, ethical and environment consciousness among the staff and students
- Learner centric environment for the holistic development of the students
- Upgrading the competence and commitment of the faculty to the global Standards and make them to espouse all the innovative and modern technologies in teaching – learning process
- Updating time to time improvement in the Quality Management System
- Promoting the entrepreneurial skill through class room sessions and training programme
- Inculcating secular cultural consciousness and unity in diversity through multicultural events



**Certificate of Compliance**  
**INTEGRATED QUALITY CERTIFICATION PRIVATE LIMITED**  
hereby certifies that the Quality Management Systems of

***St. Xavier's College For Women, Aluva***

Munnar Highway, Periyar Nagar,  
Aluva, Kerala - 683 101.

has been assessed and conforms to the  
Quality Management Systems  
**ISO 9001:2015**



**Scope:** Providing education services for under graduation, post graduation and doctoral programs and support functions such as office, library and hostel management.

EA/NACE	: 37, 38, 39 - 80.30, 85.31, 92.51	Current issue date	: 27.07.2020
Process(es) not applicable	: 8.3	Current expiry date	: 26.07.2023
Certificate number	: IND/QMS/NAB-C3177/3048	1st Surveillance due	: 26.07.2021
Attachment(s)	: None	2nd Surveillance due	: 26.07.2022

IQC

  
H. Narasimhaiah  
Director

Certificate of compliance has an expiry period of 3 years from the current certification cycle start date but shall be considered as expired if the surveillance audit programme indicated in this certificate of compliance is not implemented to maintain confidence that the certified management system continues to fulfil requirements unless otherwise supported by a letter of continued compliance issued by the registered office of Integrated Quality Certification Pvt. Ltd. Certificate of compliance shall be updated in website/registry as suspended and/or withdrawn if the surveillance programme prior to the due date indicated above is not coordinated and implemented. Written information on any significant organizational changes with impact on the certificate of compliance shall be communicated to Integrated Quality Certification Pvt. Ltd prior to the planned audit schedule.

Corporate Office : Platinum City, G/33/03, Site # 02, Next to CMTI, HMT Road, Yeshwanthpur Post, Bangalore - 560 022, India.  
Tel : +91(80) 41172752, 41277353, 41280347, Email : iqccorporate@iqcglobal.com Website : www.iqcglobal.com  
CIN : U74160KA2003PTC031851  
Please visit [www.iqcglobal.com](http://www.iqcglobal.com) to verify the authenticity and validity of this certificate of compliance  
QI-12A Rev 00 date 04.12.2019



## INTEGRATED QUALITY CERTIFICATION PVT.LTD.

Date: 22.11.2021

**St. Xavier's College for Women, Aluva  
Munnar Highway, Periyar Nagar, Aluva, Kerala - 683101, India**

**Kind Attn: The Principal, St. Xavier's College for Women, Aluva**

**Sub: Continuation Letter for the Certificate of ISO 9001:2015**

**Dear Sir,**

We are glad to inform you that your organization was assessed for Quality Management System as part of Surveillance Audit 1 on 11.08.2021 for the scope “**Providing education services for under graduation, post-graduation and doctoral programs and support functions such as office, library and hostel management**” by our Lead auditor against **ISO 9001:2015** standard and applicable audit criteria.

Based on the above we have approved your organization to continue with the **ISO 9001:2015 Certification** for the above mentioned scope.

We look forward for long-term value added association.

Yours truly,  
For Integrated Quality Certification Pvt. Ltd



**V. Satish**  
**Assistant General Manager - Operations.**