

## ST. XAVIER'S COLLEGE FOR WOMEN, ALUVA

Re-accredited by NAAC with A Grade, CGPA 3.33

ISO 9001:2015 Certified

AFFILIATED TO MAHATMA GANDHI UNIVERSITY, KOTTAYAM, KERALA

# **REPORT OF ISO 9001:2015**

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#### INTRODUCTION

ISO 9001 Certification is a globally recognized standard to stipulate requirements for Quality Management System in all businesses. It is a set of standards developed and published by the International Organization for Standardization (ISO), which defines, builds and maintains an effective quality assurance system for manufacturing and service industries. The Quality Management Principles of ISO 9001:2015 utilize the Plan, Do, Check, Act cycle as a guide toward improving performance.

In an educational context, ISO needs to demonstrate its ability to support the acquisition and development of competence through teaching, learning or research. The ISO certification for quality management systems presents the delegation to flexibility, constant development and provide high-grade quality education to the students.

Our college initiated the process of ISO certification in 2018. The internal audits were conducted on June 30,2020 and June 25,2021. The external audit for certification was conducted on July 8, 2020 and the First Surveillance Audit was conducted on August 11,2021. The Second Surveillance Audit is scheduled to be conducted on October 11, 2022.

#### ISO 9001:2015 STRUCTURE

- 1. Scope
- 2. Normative Reference
- 3. Terms and Definitions
- 4. Context of the Organization
- 5. Leadership
- 6. Planning
- 7. Support
- 8. Operations
- 9. Performance Evaluation
- 10.Improvement

#### SCOPE

 Provides education services for under graduation, post-graduation and doctorial programmes and support functions such as office, library and hostel management

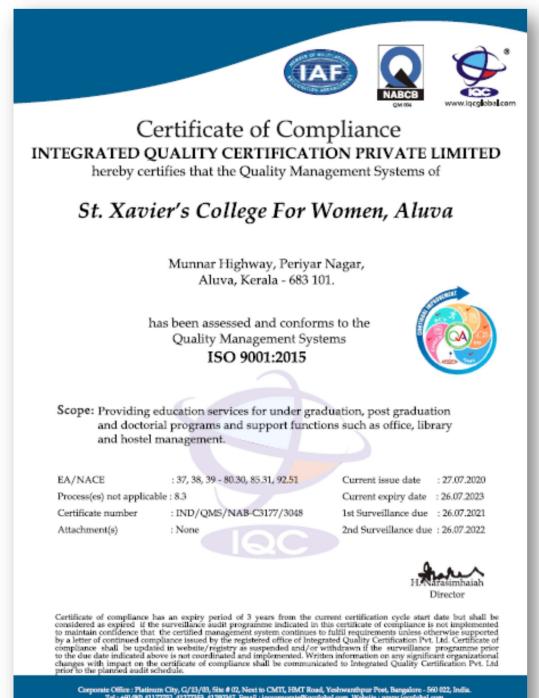
## **QUALITY OBJECTIVES**

- 1. To provide a learner-centered academic environment targeting excellence through innovative teaching methods and research whether the classes are online or offline.
- 2. To provide and maintain quality infrastructure for promoting effective academic interactions.
- 3. To collaborate with the best academic online and offline centers in the country for effective updating in teaching and research in different knowledge domains.
- 4. To ensure the holistic development of students effectively nurturing their potential in curricular and co-curricular activities.
- 5. To create social-ecological sensitivity for making them responsible citizens of a developing nation.

### **QUALITY POLICY**

St. Xavier's College for Women is committed to empower the women through science, commerce and arts for the spiritual, social and cultural development of the society through the following initiatives

- Strengthening moral, ethical and environment consciousness among the staff and students
- Learner centric environment for the holistic development of the students
- Upgrading the competence and commitment of the faculty to the global Standards and make them to espouse all the innovative and modern technologies in teaching – learning process
- Updating time to time improvement in the Quality Management System
- Promoting the entrepreneurial skill through class room sessions and training programme
- Inculcating secular cultural consciousness and unity in diversity through multicultural events



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## INTEGRATED QUALITY CERTIFICATION PVTLTD.

Date: 22.11.2021

St. Xavier's College for Women, Aluva Munnar Highway, Periyar Nagar, Aluva, Kerala - 683101, India

Kind Attn: The Principal, St. Xavier's College for Women, Aluva

Sub: Continuation Letter for the Certificate of ISO 9001:2015

Dear Sir,

We are glad to inform you that your organization was assessed for Quality Management System as part of Surveillance Audit 1 on 11.08.2021 for the scope "**Providing education services for under graduation, post-graduation and doctorial programs and support functions such as office, library and hostel management**" by our Lead auditor against **ISO 9001:2015** standard and applicable audit criteria.

Based on the above we have approved your organization to continue with the **ISO 9001:2015** Certification for the above mentioned scope.

We look forward for long-term value added association.

Yours truly, For Integrated Quality Certification Pvt. Ltd



V. Satish Assistant General Manager - Operations.